



Island Recreation

your outdoor recreation equipment specialists



Conformity, Installation, Maintenance and Spare Parts, Warranty and Training Courses.

(last updated January 1st 2009)

CONFORMITY:

Playground equipment including play structures, swings, rockers and rock climbing walls etc supplied by Island Recreation, its manufacturers and distributors conform to Standard AS/NZS 4685 - 2004 and AS/NZS 4486.1:1997.

Fitness and outdoor gym equipment conform to Standards ISO 9001: 2000 and AS/NZS 4486.1:1997 and depending on the item, AS/NZS 4685 - 2004 (please enquire).

Softfall and rubber undersurfacing conform to Standard AS/NZS 4422:1996.

It is recommended in the case of 'moveable' outdoor gym equipment that appropriate signs are installed on the site indicating that it is outdoor gym equipment and not children's playground equipment and participants must use the equipment sensibly at their own rate and children should be supervised in its use (or words to that effect). It is not a requirement to fence an outdoor gym equipment site but it is advisable to install equipment further than 50 metres from a designated playground equipment area.

INSTALLATION:

To ensure correct installation processes and applicable warranties, an Authorised Installer must perform the equipment installation process.

A non Authorised Installer may install the equipment, however Island Recreation does not guarantee that the installation process will be correct and warranties will not apply under these circumstances.

Your Authorised Installer also knows which items require particular attention when installing and will ensure everything is tightened and ready as it should be. To maintain warranties please do not alter or modify equipment without authorisation from your Installer or Supplier.

Full installation drawings and advice are provided to those who wish to install equipment by themselves.

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MAINTENANCE & SPARE PARTS:

Your Authorised Installer or Supplier will ensure that you understand the maintenance check list process explained below and will assist you in its initial implementation.

Most equipment is largely maintenance free and experience has shown that some 'moveable' items may require additional care and attention especially if they are excessively used by participants or susceptible to vandalism (please enquire). Spare parts are always available.

Standards require that you maintain a record of maintenance and that we also assist you in doing this. We suggest you use a memo book or include the following information in your regular maintenance check list records. You may already inspect children's playground equipment and have this type of information. Add to your list as you find new issues applicable to your own situation. Alternatively our contractors can fully maintain the equipment for you.

Firstly make a list of each item which has been installed and beside each have several columns with headings in which you can 'tick off' as you inspect. In the last wider column make room for your own comments if maintenance is required. Duplicate your original page so that each page becomes a monthly inspection sheet. At the top of each page include the site name (there could be numerous sites), date of inspection, inspector's name and contact details. You may already have a process where you show your record sheet to your own Supervisor. In your columns include but do not be limited to the following headings (not every heading applies to all equipment items):

Check monthly: (a sheet full of ticks will mean that everything is in order).

1. bolts and fasteners secure
2. plastic caps in tact
3. steel frame in tact,
4. cracks not evident,
5. rivets not exposed,
6. rubber stoppers not worn,
7. bearings running free,
8. if appropriate: swing seats, chain, rubber hose in tact
9. rust not evident,
10. plastic components intact
11. undersurfacing safe and appropriate depth,
12. graffiti not evident,
13. signage legible,
14. last column: maintenance requests.
15. Supervisor's signature?

Check annually:

1. With movable items, especially swing top mechanisms and some outdoor gym equipment, annually remove bearings and lubricate with appropriate grease.

Please note:

1. Immediately replace any damaged components with new parts, taking care not to crack plastic safety covers when checking components.
2. Obtain spare parts only from your Authorised Installer or Supplier.
3. If in any doubt about what and how to check then seek advice from your Authorised Installer, Supplier or contact Island Recreation,
4. Maintenance checks may be more or less frequent depending on level of use, vandalism, coastal location and mechanical complexity of an item but monthly checks and one annual check are generally recommended.

WARRANTIES:

Island Recreation is committed to the concept of providing the latest innovated outdoor recreation equipment from a range of reputable manufacturers, however sometimes problems occur and warranties need to apply. Island Recreation provides a warranty in addition to any other warranties provided by a manufacturer and this is because overseas manufacturers can sometimes be difficult or lengthy in responding. An Island Recreation warranty is provided only if the above installation and maintenance processes are undertaken and include:

Moving parts: Structural frame failure (also caps and stoppers) for 1 year from date of purchase.

Non moving parts: Structural frame failure for 3 years from date of purchase.

Plastic components: failure or excessive warping for 1 year from date of purchase.

Due allowance shall be made for fair wear and tear on a pro rata basis. Warranties offered by manufacturers or Island Recreation apply to original site installation only and do not include scratches, dents, moderate warping, or due to misuse, vandalism, negligence, evidence of rust due to coastal location, exposure to extreme weather or environmental conditions, accidents, incorrect installation, lack of a proper maintenance program or acts of God.

Once the original warranty period on a part has expired, the warranty on any replaced or repaired part also expires. Any alterations, modifications or additions made to the equipment by an unauthorised person or not in accordance with the manufacturer's instructions will void this warranty. In the event of structural failure, the equipment item will be removed and replaced with a new or similar item by Island Recreation or an Authorised Installer at no additional charge and no further claims will then apply on that item.

No other warranties apply. Warranty form is attached.

TRAINING COURSES:

Island Recreation offers free and low cost courses covering maintenance, undersurfacing and specific equipment information held at either the Cambridge Park warehouse in Tasmania or at your own work place.

For further information please contact office@islandrecreation.com.au or phone 03 62 485070.